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- Dr. Eike Brechlin
- Mr. Geoffroy De Puyt
- Mr. Dirk Hof
- Mr. Maarten Koens



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# **Message from President**

- Volunteers wanted for BNL Day
  - Website (Joomla)
  - Communications Team
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- Interested to unleash your talents?
   Call Kris Jennes, Deputy Project Mgr
  - +32/479/65 65 03
  - Kris.jennes@pmi-belgium.be





Mario Vanhoucke

D Springer

A Belgian Research Effort By Prof. Dr. Mario Vanhoucke

- PMI Belgium 2007 Award
   Research Collaboration Fund
- Support Funding by Flemish
   Government (2008)
- Support by FWO Vlaanderen
   Contract nr. G.0463.04

IPMA Research Award 2008 22<sup>nd</sup> World Congress Rome

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# Agenda

- "Extending Earned Value: How to implement Earned Value to perform your Cost & Time Forecasting" – by Stephan Vandevoorde –
- "Measuring Time" An Earned Value simulation study Presentation of the research results

   by Prof. Dr. Mario Vanhoucke & Tom Van Acker –
- "Earned value: a practical case"
  - by Johan Capiau –





Making project management indispensable for business results

# EV Based Cost Forecasting & Potential EV Extensions @

## **Fabricom Gdfsuez**



Stephan Vandevoorde, Ing. Manager LT BE



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#### Agenda

Intro: Fabricom's Project Management School

Part 1: Cost Forecasting

Used on large / comlex projects

Part 2: Time Forecasting

Advanced Experimental use

Part 3: EV Extensions

Experimental use

Note: it is considered that the EV Basics are known



#### Organisation





#### **Markets**





#### **Part 1: Cost Forecasting**



## **Extract Procedures Fabricom (cfr. PMBOK)**

#### 3.8 INGAVE ETC (ESTIMATE TO COMPLETE).

Op geregelde tijdstippen moet de Project Manager een inschatting maken van de kosten en opbrengsten (nog te factureren) die nog nodig zijn om het project af te werken. Deze inschattingen noemt men de ETC waarden (Estimate to Complete).

Het is heel belangrijk dat de Project Manager zo juist mogelijke schattingen geeft van de ETC waarden, omdat deze een rechtstreekse invloed hebben op het resultaat.

Uitgaande van de FES waarden wordt namelijk per project het resultaat berekend dat rechtstreeks in de Profit & Loss rekeningen wordt opgenomen.

Daarom worden bij elke ETC oefening de resultaten besproken door de Business Controller, de Project Manager en zijn operationele hiërarchie.



## **D.O.D. Research - Cost Evaluation Rules**

 Once a contract is more than 15-20% complete, the final overrun will be worse than the present overrun (Christensen/Wilson 1992)

#### VAC > CV

 Once a contract is over 20% complete, the CPI does not change by more than 10%, and in most cases it only worsens (Christensen/Heise 1993)

| CPI<sub>final</sub> - CPI<sub>20%</sub> | 0,10

Calculate a range of outcomes:

CPI-based EAC is a floor to final cost (*Christensen*, 1996) SCI-based EAC is often the most accurate estimate (*Fleming & Koppelman 2000*, *Humphreys & Associates 2002*)

#### $EAC_{cpi} < LRE < EAC_{SCI}$

## **Cost Evaluation Rules – Fabricom Experiences**

 Once a contract is more than 15-20% complete, the final overrun will be worse than the present overrun

It is very hard to recover

- not enough attention is given in the early stages
- strict planning and control in the early stages is needed
- Once a contract is over 20% complete, the CPI does not change by more than 10%, and in most cases it only worsens

CPI shows more variability, especially during early stages CPI tends to worsen, but not in all cases Compare TCPI < -- > CPI



This rule is true in nearly all cases For critical project, a periodic cost simulation exercise is recommended



## **Real Life Application (3)**



#### P.M. Optimism: Fact or Fiction?

#### Fabricom's Project Management School

→ 973.088 → · 973.096 → · 973.103 → 973.104 → 973.105 → 973.117 → · 973.119



Using the "Evaluation Rules" allows accurate cost predictions  $\rightarrow$  just use them

#### **Part 2: Time Forecasting**



## **SPI – SV: Are they really good signals?**

#### SV = EV - PV < 0: behind schedule > 0: ahead of schedule

- SV measures a deviation in euros  $\rightarrow$  makes no sense
- At the end of the project: SV is always  $0 \rightarrow$  perfect performance
- Why? At the end EV = total PV = BAC
- What if we are late?

#### SPI = EV / PV < 1: behind schedule > 1: ahead of schedule

- SPI has no dimensions, easer to understand
- At the end of the project: SPI is always  $1 \rightarrow$  perfect performance
- Why? At the end EV = total PV = BAC
- What if we are late?

#### → SV & SPI do have an erratic behaviour

#### **Real life example: late project**



#### **Earned Schedule - The Concept**



Created by Walt Lipke, Schedule is Different, The Measurable News, Summer 2003

## **Earned Schedule Metrics: SV(t)**

#### SV(t) = ES - AT < 0: behind schedule > 0: ahead of schedule

- Schedule Variance Time
- SV(t) measures a deviation in time units, easy to understand
- At the end of the project: SV(t) shows real deviation



## **Earned Schedule Metrics: SPI(t)**

SPI(t) = ES / AT < 1: behind schedule > 1: ahead of schedule

- Schedule Performance Index Time
- SPI(t) has no dimensions, easier to understand
- At the end of the project: SPI(t) shows real deviation



## **Forecasting Duration**



#### **Forecasting Duration**



PV Method: PD / SPI correlates well at early & middle stage, useless at end ES Method: PD / SPI(t) predicts accurate at all stages

#### **Conclusion Part 2**

- Time Forecasting
  - The SPI & SV are not what you believe it is!
  - ES is a tool providing reliable schedule indicators + time forecasts
  - No additional data needed



Part 3: There is more with ES...



For a claimed amount of EV at a status point AT, the amount of work which should be accomplished is identified by PV at ES

€

## **Extending EV / ES**



It is more likely performance is not synchronous with the schedule, the EV has a different distribution

€

#### **Detecting Tasks Ahead / Delayed**



- ES allows for detecting tasks done "out of schedule":
  - Tasks behind: indicates the possibility of constraints (ex. Tasks 2, 4, 6)
  - Tasks ahead: indicates the possibility of future rework (ex. 7,8)

€

## **Schedule Adherence**



- Schedule adherance (P-Factor):
  - A measure how the work is done according to the schedule
  - A measure how well the scheduling process is being followed
  - Value between 0 (out of sequence) and 1 (according to schedule)

•  $P = \Sigma EVj / \Sigma PVj = \Sigma EVj / EV$ 

## **Effective EV Concept**



EV = EV(p) + EV(r)

 $EV(p) = P \times EV$ 

portion of EV according to plan  $EV(r) = (1 - P) \times EV$ 

portion of EV not to plan, at risk

high likely a source of rework

• EV(r) = EV(r1) + EV(r2) EV(r1) = usable portion of EV(r) EV(r2) = unusable portion of EV(r)

#### • EV(e) = Effective Earned Value EV(e) = EV(p) + EV(r1) = f (P, % R) x EV



## EV(e) ... leads to better cost forecasting



## **EV/ES ANALYSIS ROADMAP**



#### **Fabricom's Project Management School**

EV Based Cost Forecasting Experiences:

- The P.M.'s cost forecast is usually too optimistic
- Using evaluation rules increases forecast accuracy

Time Forecasting Experiences:

- The SV / SPI is not what you believe it is
- Updating schedules is proven very difficult
- Earned Schedule will help to assess duration forecasts

Earned Value Management is more than just EVM:

- The P-factor allows to evaluate the scheduling process
- The use of effective earned value leads to more accurate forecasts

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But there are still many questions:

- Starting which point in time are the SPI / SV becoming unreliable?
- Is the ES method really better than the traditional methods?
- Is the use of EV(e) really leading to better forecast accuracy?

May be the most important question:

- PMBOK 4th Edition (Section 7.3.2.1):
  - "... The principles of EVM can be applied to all projects, in any industry..."
- Feedback from the field: EVM "works so well" / "fails terribly"
- Is there an underlying reason why PMBOK's statement is "too general"?

I trust Mario & Tom do have the answers!



# Thank You!

# Questions?



# Project Cost Management The power of

Earned Value analysis

PMI Belgium March 10 2010 Johan Capiau





#### **Johan Capiau**





#### **European Partner of Project Insight**

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- US based Irvine California
- Microsoft Gold Certified Developer and Partner
- Project Insight created and launched at Project World in 2001





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- Integrated Calendar
- Budgeting & Costing
- Time & Expense Tracking
- Robust Permissions
- Customizable









- The PMBOK® Guide and Earned Value
- Building blocks for Earned Value Management
- Link to Project Insight
- Monitoring and controlling Reading and and Interpreting Earned Value Management Information







#### **Knowledge areas for Earned Value**

- Integration
- 🗉 Time
- Cost
- Communications
- 🗉 Risk













- Planned Value (PV) what is budgeted
- Actual Cost (AC) what was spent
- Earned Value (EV) what was accomplished

□ Cost Variance (CV) \$600 - \$800 = <\$200>

Earned Value (EV) minus Actual Costs (AC)

□ Schedule Variance (SV) \$600 - \$700 = <\$100>

Earned Value (EV) minus Planned Value (PV)





## **Creating the Project**

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#### **Assigning Resources**

Web-Based Project Managemement Software

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# **PROJECT insight**

## **Entering Time**

Web-Based Project Managemement Software







Reading and Interpreting Earned Value Information

- The PM's responsibility is to estimate, budget & control project costs
- Know the expected budget at completion for the Project as well as all activities
- Measure actuals at the activity level
- Manage Earned Value Management indicators
- Forecast changes as accurately as possible





#### **Book Writing example**

#### **Reading and Interpreting Earned Value Information**

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#### **Book Writing example**

#### **Reading and Interpreting Earned Value Information**

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Is the project on schedule ? Behind Schedule Is the project on budget ? Yes





#### **Drill Down**

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# **PROJECTinsight**

#### **S-Curve – Earned Schedule**

Web-Based Project Managemement Software





#### **Project Status Snapshots**

Web-Based Project Managemement Software

**PROJECT insight** 

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PROJECT insight					(	🕨 My Insight 🗸	🔊 Report	ts 👻 🏠 y	- 🔍 📙	) 🔷 🗸 (	- 🕜 🦕
Belspo >								🕵 Expo	rt to Excel	Joh	n SysAdmin
Book Writing							5	🗐 🛛 🕵 Expo	rt to Export to N	licrosoft Excel	Reports
book mining								📕 🔍 Expo	rt to MS Project		
lask List								阈 Expo	rt to MS Project	XML	
Admin Act. Indicators	Name	Duration	Work hh mm Hours	Start Date	Percent Complete	Resource Type/Role	Work Total	Work Planned Value	Actual Total	Work Earned Value	
🖹 🔀 💠 🚦	▼Book Writing	12d	160.	00 Sun 2/28/10 11 PM	51.00%		€2,480.00	€1,200.00	€790.00	€1,216.00	
N 🗙 💠	Design Cover	8d	64.	00 Sun 2/28/10 11 PM	65.00%	Cover Designer	€640.00	€400.00	€290.00	€416.00	
N 🛛 🕂 🕂	Write Book	10d	80.	00 Sun 2/28/10 11 PM	50.00%	Writer	€1,600.00	€800.00	€500.00	€800.00	
NR 🕈 !	Book Binding	2d	16.	00 Mon 3/15/10	0.00%	Binder	€240.00	€0.00		€0.00	
						~					
		12d	160.	00 Sun 2/28/10 11 PM	51.00%		€2,480.00	€1,200.00	€790.00	€1,216.00	
1997-2009, Project Insight <sup>™</sup> M	obile										





#### Project Report - Portfolio Roll-up by Project Type Work Est. (CPI)

6 project(s) matching query: Projects marked Active;

	Indicators	Name	Work Estimate At Completion (CPI)	Work Hours	Durati	hh mm	Start Date 📥	End Date
•	Information Technology		€32,800.00	642.00			1/2/10 8 AM	22/7/10 4:53 PM
	9	Software Development Project 123	€32,800.00	642.00	123d	7h 53m	1/2/10 8 AM	22/7/10 4:53 PM
•	Operations		Row: Software D	evelopme	nt Projec	1/2/10 8 AM	25/2/10 8 AM	
	٠	Strategic Initiative	Column: Name				1/2/10 8 AM	25/2/10 8 AM
•	Product Development		€18,400.00	448.00			18/2/10 8 AM	3/5/10 5 PM
	٠	Product Development for 123	€18,400.00	448.00	53d		18/2/10 8 AM	3/5/10 5 PM
•	Professional Services		€72,500.00	580.00			25/1/10 8 AM	13/7/10 5 PM
	۵ 🔛 🎬	Professional Services - For Customer	€43,924.24	290.00	112d		25/1/10 8 AM	29/6/10 5 PM
	٠	Software Implementation	€14,400.00	290.00	112d		8/2/10 8 AM	13/7/10 5 PM
•	Web Development		€50,000.00	1,028.00			18/1/10 8 AM	16/6/10 5 PM
	-	Web Development	€50,000.00	1,028.00	108d		18/1/10 8 AM	16/6/10 5 PM
		Total:	€19,180.76	2,698.00			18/1/10 8 AM	22/7/10 4:53 PM





#### **Project Snapshots Report**

5 project(s) matching query: Scheduled within 1/3/2010 to 31/3/2010; And Projects marked Active;

	Indicators	Name	Start Date A	End Date	Planned Work	Planned Work Total	Actual	Actual Time	Actual Total
- 0		Name	19/1/10 9 444	22/7/10 4:52 DM	922.00	EA1 600.00	0.00	Actual Time	
• u	ustomer Abc		10/1/10 0 AIVI	22/1/10 4:55 PM	652.00	€41,000.00	0.00	€0.00	£0.00
- <b>-</b>	Information Techn	ology	1/2/10 8 AM	22/7/10 4:53 PM	184.00	€9,200.00	0.00	€0.00	€0.00
	- 1	Software Development Project 123	1/2/10 8 AM	22/7/10 4:53 PM	184.00	€9,200.00	0.00	€0.00	€0.00
•	Product Development		18/2/10 8 AM	3/5/10 5 PM	184.00	€9,200.00	0.00	€0.00	€0.00
	٠	Product Development for 123	18/2/10 8 AM	3/5/10 5 PM	184.00	€9,200.00	0.00	€0.00	€0.00
•	Professional Servio	ces	25/1/10 8 AM	13/7/10 5 PM	272.00	€13,600.00	0.00	€0.00	€0.00
	۵ کا 🎬 🕒	Professional Services - For Customer	25/1/10 8 AM	29/6/10 5 PM	96.00	€4,800.00	0.00	€0.00	€0.00
	٠	Software Implementation	8/2/10 8 AM	13/7/10 5 PM	176.00	€8,800.00	0.00	€0.00	€0.00
•	Web Development	t	18/1/10 8 AM	16/6/10 5 PM	192.00	€9,600.00	0.00	€0.00	€0.00
		Web Development	18/1/10 8 AM	16/6/10 5 PM	192.00	€9,600.00	0.00	€0.00	€0.00
		Total:	18/1/10 8 AM	22/7/10 4:53 PM	832.00	€41,600.00	0.00	€0.00	€0.00



#### PROJECTINSIGHT Web-Based Project Management Software

#### **Snapshot Company – Project – Resource Portfolio Report**

		Jan 31,	Feb 28, 2010	Mar 28, 2010	Apr 25, 2010	May 30, 2010	Jun 27, 2010	
Company->Project->Resource->Task	Details	мт	мт	мт	мт	мт	мт	Total
	Work	114.00	694.00	832.00	530.33	215.78	280.00	2,666.12
	Active	114.00	694.00	832.00	530.33	215.78	280.00	2,666.12
	Plan.							
	Comp.	30.00	90.00					120.00
	Act. Hrs.	14.00	16.00					30.00
	Bill Hrs.	14.00	12.00					26.00
	Planned Value	€5,700.00	€40,400.00	€41,600.00	€26,516.67	€10,789.17	€14,000.00	€139,005.83
M	Earned Value	€1,500.00	€9,500.00					€11,000.00
Customer ABC	Time Cost	€700.00	€800.00					€1,500.00
	Expense Cost							
	Total Cost	€700.00	€800.00					€1,500.00
	Planned Value Bill.	€11,400.00	€69,400.00	€86,400.00	€54,233.33	€21,578.33	€28,000.00	€271,011.67
	Earned Value Bill.	€3,000.00	€9,000.00					€12,000.00
	Time Cost Bill.	€1,400.00	€1,200.00					€2,600.00
	Expense Cost Bill.							
	Total Cost Bill.	€1,400.00	€1,200.00					€2,600.00
	Work		80.00	184.00	176.00	8.00		448.00
	Active		80.00	184.00	176.00	8.00		448.00
	Plan.							
	Comp.		80.00					80.00
	Act. Hrs.							
	Bill Hrs.							
	Planned Value		€9,000.00	€9,200.00	€8,800.00	€400.00		€27,400.00
The dust Development for 122	Earned Value		€9,000.00					€9,000.00
Product Development for 125	Time Cost							
	Expense Cost							
	Total Cost							
	Planned Value Bill.		€8,000.00	€21,600.00	€18,800.00	€800.00		€49,200.00
	Earned Value Bill.		€8,000.00					€8,000.00
	Time Cost Bill.							
	Expense Cost Bill.							
	Total Cost Bill.							
	Work		40.00	112.00	128.00	8.00		288.00
	Active		40.00	112.00	128.00	8.00		288.00
	Plan.							
	Comp.		40.00					40.00
	Act. Hrs.							
	Bill Hrs.							
	Planned Value		€7,000.00	€5,600.00	€6,400.00	€400.00		€19,400.00
	Earned Value		€7,000.00					€7,000.00

III Project

#### PROJECTINSIGHT Web-Based Project Managemement Software

#### **Closed Loop Analysis**







#### Earn PDU's

#### **Project Management Webinars**

- Via partner Core Performance Concepts Diane Altwies PMP
- Free of charge to customers and non customers alike
- Basic and advanced topics
- Earn one PDU per course
- Complete course list and registration
- http://www.projectinsight.net/project-managementsoftware/training/schedule.aspx





Consulting









#### Thank you and enjoy the rest of the evening

